

ERIC BERGLUND

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PROFESSIONAL SUMMARY

Inventive and versatile software professional with over 20 year's business experience in web application development. Highly skilled in user interface design, backend development and problem solving.

- Thrives in a fast-paced, rapidly changing environment, and brings an uncompromising approach to quality and customer satisfaction.
- Achieves results that exceed quality, quantity and time standards.
- Approaches every project with enthusiasm, a positive attitude and a sense of urgency.
- Develops intuitive technology solutions to achieve key business objectives while staying up-to-date with the latest changes to technologies and the industry.

TECHNICAL SKILLS

- Proficient: PHP 4 & 5, ASP.Net, VB.Net, ASP Classic, SQL, JQuery, HTML 5, CSS 3, JavaScript
- Familiar with: PHP 7, C#, C, Cocoa, XML, JSON, Cold Fusion
- Database: SQL Server 2000 - 2014, SSMS, MySQL, Access
- Platforms: Microsoft Windows NT – Windows 10, Linux (Ubuntu, SUSE), Android, iOS, Apache, IIS
- Miscellaneous : AAA Gateways, Networking, Hardware

EXPERIENCE

Web Application Developer

Showcase Business Centers

3/1/2010 – 10/1/2015

Torrance, CA

Duties included the creation of a package shipping kiosk for hotels, airports and business centers without the need of a store front. Customers could easily ship packages using all major shipping providers. This included customer facing design, web services for processing credit cards and requesting shipper API data, and a backend reports system for clients.

- Designed and developed web based package shipping kiosk that offered a start-to-finish service for generating shipping labels and package shipping costs for airports, business centers and UPS stores.
- Developed an ASP.Net web service for two-way communication with all major

packages shipping APIs for package shipping costs, package tracking, reporting and payment processing.

- Continued support of legacy software and migration from ASP Classic and Cold Fusion to ASP.Net for several web applications, web services and desktop application.
- Implemented source control, bug tracking, issue tracking and SCRUM systems across all departments for company wide use including documentation and training.
- Oversaw the transition of the company's Cold Fusion backend system used by customers for reports and help desk to ASP.Net and modern web standards.

Environment: SQL Server 2010, VB.Net, C#, HTML 5, CSS, JQuery, AJAX, XML

Web Developer
Onlineshoes.com

8/1/2009 – 2/1/2010
Seattle, WA

Transitioned their existing ASP Classic website and services to an ASP.Net environment with the goal of updating components of the site that would be reused in the new application.

- Updated sites CSS and presentation layer to updated web standards that were carried over to the new site.
- Fixed a high security cookie exploit that allowed site user's access to other users account details.
- Updated existing ASP Classic source to ASP.Net capability for reuse in site migration.
- Assisted with product launch on social media services and developed strategy for SEO of products.

Environment: ASP Classic, ASP.Net, XML, CSS, JavaScript, HTML, JQuery

Lead Software Developer
KioskLogix

1/1/2005 - 3/1/2010
Fort Lauderdale, FL

I developed Kiosk Controls, a software suite, with the intention of licensing it to consumers. Kiosklogix purchased the software outright and I joined the company as the lead software developer. In addition to software development, I oversaw existing kiosk and wireless network locations worldwide, deployed new kiosk locations within Kiosklogix network, and deployed new networks for outside clients including Nintendo, Hilton and the US Army.

- Developed applications from concept to production ranging from AAA RADIUS deployments to kiosk monitoring and management solutions.
- Created a web based kiosk monitoring and management tool for tracking kiosks deployed around the world. Features included real time tracking of

problems, push technology for digital signage and remote updating.

- Migrated ASP Classic, Cold Fusion and kiosk interface systems to ASP.Net as well as updated all applications and sites to follow web standards.
- Designed the bill to room system where kiosks payments and usages were processed by hotels PMS systems.
- Developed templating engine for managing hundreds of wireless locations Bill to Room wireless customer interfaces and client kiosk interfaces.

Environment: ASP, XML, MSSQL, RADIUS, ADO, DHTML, JavaScript, ASP.NET, specific Kiosk and Wireless technologies.

Software Developer

Vlink Solutions

1/1/2003 - 3/1/2005

Fort Lauderdale, FL

Updated an outdated backend system for inventory management, customer and location details, reporting and payment processing.

- Developed and deployed AAA wireless authentication system used in Hiltons, Radissons and Embassy Suites.
- Re-developed the wireless portal system as a multi-user environment used by customers for tracking and reporting services.
- Created a web based kiosk monitoring and management tool for tracking kiosks deployed around the world. Features included real-time tracking of problems, push technology for digital signage and remote updating.

Environment: ASP Classic, ASP.Net, XML, MSSQL, RADIUS, ADO, DHTML, JavaScript, specific Kiosk and Wireless technologies.

WEB PORTFOLIO

- <http://www.ragecode.net>
- <http://www.01isk.com>
- <http://www.truepunk.com>
- <http://www.distillate.net>

EDUCATION

Minneapolis Community Technical College, Minneapolis, MN

- Courses in business