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| **ERIC BERGLUND**7322 20th Ave. SW Seattle, WA 98106(612) 227-6814Eric@ragecode.net <www.ragecode.net> |
| **Professional Summary** |
|  | Inventive and versatile software professional with over 20 year’s business experience in web application development. Highly skilled in user interface design, backend development and problem solving. * Thrives in a fast-paced, rapidly changing environment, and brings an uncompromising approach to quality and customer satisfaction.
* Achieves results that exceed quality, quantity and time standards.
* Approaches every project with enthusiasm, a positive attitude and a sense of urgency.
* Develops intuitive technology solutions to achieve key business objectives while staying up-to-date with the latest changes to technologies and the industry.
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| **TECHNICAL SKILLS** |
|  | * Proficient: PHP 4 & 5, ASP.Net, VB.Net, ASP Classic, SQL, JQuery, HTML 5, CSS 3, JavaScript
* Familiar with: PHP 7, C#, C, Cocoa, XML, JSON, Cold Fusion
* Database: SQL Server 2000 - 2014, SSMS, MySQL, Access
* Platforms: Microsoft Windows NT – Windows 10, Linux (Ubuntu, SUSE), Android, iOS, Apache, IIS
* Miscellaneous : AAA Gateways, Networking, Hardware
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| **EXPERIENCE** |
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|  | Web Application DeveloperShowcase Business Centers | 3/1/2010 – 10/1/2015Torrance, CA |
| Duties included the creation of a package shipping kiosk for hotels, airports and business centers without the need of a store front. Customers could easily ship packages using all major shipping providers. This included customer facing design, web services for processing credit cards and requesting shipper API data, and a backend reports system for clients.* Designed and developed web based package shipping kiosk that offered a start-to-finish service for generating shipping labels and package shipping costs for airports, business centers and UPS stores.
* Developed an ASP.Net web service for two-way communication with all major packages shipping APIs for package shipping costs, package tracking, reporting and payment processing.
* Continued support of legacy software and migration from ASP Classic and Cold Fusion to ASP.Net for several web applications, web services and desktop application.
* Implemented source control, bug tracking, issue tracking and SCRUM systems across all departments for company wide use including documentation and training.
* Oversaw the transition of the company’s Cold Fusion backend system used by customers for reports and help desk to ASP.Net and modern web standards.

Environment: SQL Server 2010, VB.Net, C#, HTML 5, CSS, JQuery, AJAX, XML |
| Web DeveloperOnlineshoes.com | 8/1/2009 – 2/1/2010Seattle, WA |
| Transitioned their existing ASP Classic website and services to an ASP.Net environment with the goal of updating components of the site that would be reused in the new application.* Updated sites CSS and presentation layer to updated web standards that were carried over to the new site.
* Fixed a high security cookie exploit that allowed site user’s access to other users account details.
* Updated existing ASP Classic source to ASP.Net capability for reuse in site migration.
* Assisted with product launch on social media services and developed strategy for SEO of products.

Environment: ASP Classic, ASP.Net, XML, CSS, JavaScript, HTML, JQuery |
| Lead Software DeveloperKioskLogix | 1/1/2005 - 3/1/2010Fort Lauderdale, FL |
| I developed Kiosk Controls, a software suite, with the intention of licensing it to consumers. Kiosklogix purchased the software outright and I joined the company as the lead software developer. In addition to software development, I oversaw existing kiosk and wireless network locations worldwide, deployed new kiosk locations within Kiosklogix network, and deployed new networks for outside clients including Nintendo, Hilton and the US Army.* Developed applications from concept to production ranging from AAA RADIUS deployments to kiosk monitoring and management solutions.
* Created a web based kiosk monitoring and management tool for tracking kiosks deployed around the world. Features included real time tracking of problems, push technology for digital signage and remote updating.
* Migrated ASP Classic, Cold Fusion and kiosk interface systems to ASP.Net as well as updated all applications and sites to follow web standards.
* Designed the bill to room system where kiosks payments and usages were processed by hotels PMS systems.
* Developed templating engine for managing hundreds of wireless locations Bill to Room wireless customer interfaces and client kiosk interfaces.

Environment: ASP, XML, MSSQL, RADIUS, ADO, DHTML, JavaScript, ASP.NET, specific Kiosk and Wireless technologies. |
|  | Software Developer*Vlink Solutions* | 1/1/2003 - 3/1/2005Fort Lauderdale, FL |
|  | Updated an outdated backend system for inventory management, customer and location details, reporting and payment processing.* Developed and deployed AAA wireless authentication system used in Hiltons, Radissons and Embassy Suites.
* Re-developed the wireless portal system as a multi-user environment used by customers for tracking and reporting services.
* Created a web based kiosk monitoring and management tool for tracking kiosks deployed around the world. Features included real-time tracking of problems, push technology for digital signage and remote updating.

Environment: ASP Classic, ASP.Net, XML, MSSQL, RADIUS, ADO, DHTML, JavaScript, specific Kiosk and Wireless technologies. |

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| **Web Portfolio** |

* <http://www.ragecode.net>
* <http://www.01isk.com>
* <http://www.truepunk.com>
* <http://www.distillate.net>

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| **Education** |

**Minneapolis Community Technical College**, Minneapolis, MN

* Courses in business