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| **ERIC BERGLUND**  7322 20th Ave. SW Seattle, WA 98106  (612) 227-6814  [Eric@ragecode.net](mailto:Eric@ragecode.net)  <www.ragecode.net> | | |
| **Professional Summary** | | |
|  | Inventive and versatile software professional with over 20 year’s business experience in web application development. Highly skilled in user interface design, backend development and problem solving.   * Thrives in a fast-paced, rapidly changing environment, and brings an uncompromising approach to quality and customer satisfaction. * Achieves results that exceed quality, quantity and time standards. * Approaches every project with enthusiasm, a positive attitude and a sense of urgency. * Develops intuitive technology solutions to achieve key business objectives while staying up-to-date with the latest changes to technologies and the industry. | |
| **TECHNICAL SKILLS** | | |
|  | * Proficient: PHP 4 & 5, ASP.Net, VB.Net, ASP Classic, SQL, JQuery, HTML 5, CSS 3, JavaScript * Familiar with: PHP 7, C#, C, Cocoa, XML, JSON, Cold Fusion * Database: SQL Server 2000 - 2014, SSMS, MySQL, Access * Platforms: Microsoft Windows NT – Windows 10, Linux (Ubuntu, SUSE), Android, iOS, Apache, IIS * Miscellaneous : AAA Gateways, Networking, Hardware | |
| **EXPERIENCE** | | |
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|  | Web Application Developer  Showcase Business Centers | 3/1/2010 – 10/1/2015  Torrance, CA |
| Duties included the creation of a package shipping kiosk for hotels, airports and business centers without the need of a store front. Customers could easily ship packages using all major shipping providers. This included customer facing design, web services for processing credit cards and requesting shipper API data, and a backend reports system for clients.   * Designed and developed web based package shipping kiosk that offered a start-to-finish service for generating shipping labels and package shipping costs for airports, business centers and UPS stores. * Developed an ASP.Net web service for two-way communication with all major packages shipping APIs for package shipping costs, package tracking, reporting and payment processing. * Continued support of legacy software and migration from ASP Classic and Cold Fusion to ASP.Net for several web applications, web services and desktop application. * Implemented source control, bug tracking, issue tracking and SCRUM systems across all departments for company wide use including documentation and training. * Oversaw the transition of the company’s Cold Fusion backend system used by customers for reports and help desk to ASP.Net and modern web standards.   Environment: SQL Server 2010, VB.Net, C#, HTML 5, CSS, JQuery, AJAX, XML | |
| Web Developer  Onlineshoes.com | 8/1/2009 – 2/1/2010  Seattle, WA |
| Transitioned their existing ASP Classic website and services to an ASP.Net environment with the goal of updating components of the site that would be reused in the new application.   * Updated sites CSS and presentation layer to updated web standards that were carried over to the new site. * Fixed a high security cookie exploit that allowed site user’s access to other users account details. * Updated existing ASP Classic source to ASP.Net capability for reuse in site migration. * Assisted with product launch on social media services and developed strategy for SEO of products.   Environment: ASP Classic, ASP.Net, XML, CSS, JavaScript, HTML, JQuery | |
| Lead Software Developer  KioskLogix | 1/1/2005 - 3/1/2010  Fort Lauderdale, FL |
| I developed Kiosk Controls, a software suite, with the intention of licensing it to consumers. Kiosklogix purchased the software outright and I joined the company as the lead software developer. In addition to software development, I oversaw existing kiosk and wireless network locations worldwide, deployed new kiosk locations within Kiosklogix network, and deployed new networks for outside clients including Nintendo, Hilton and the US Army.   * Developed applications from concept to production ranging from AAA RADIUS deployments to kiosk monitoring and management solutions. * Created a web based kiosk monitoring and management tool for tracking kiosks deployed around the world. Features included real time tracking of problems, push technology for digital signage and remote updating. * Migrated ASP Classic, Cold Fusion and kiosk interface systems to ASP.Net as well as updated all applications and sites to follow web standards. * Designed the bill to room system where kiosks payments and usages were processed by hotels PMS systems. * Developed templating engine for managing hundreds of wireless locations Bill to Room wireless customer interfaces and client kiosk interfaces.   Environment: ASP, XML, MSSQL, RADIUS, ADO, DHTML, JavaScript, ASP.NET, specific Kiosk and Wireless technologies. | |
|  | Software Developer  *Vlink Solutions* | 1/1/2003 - 3/1/2005  Fort Lauderdale, FL |
|  | Updated an outdated backend system for inventory management, customer and location details, reporting and payment processing.   * Developed and deployed AAA wireless authentication system used in Hiltons, Radissons and Embassy Suites. * Re-developed the wireless portal system as a multi-user environment used by customers for tracking and reporting services. * Created a web based kiosk monitoring and management tool for tracking kiosks deployed around the world. Features included real-time tracking of problems, push technology for digital signage and remote updating.   Environment: ASP Classic, ASP.Net, XML, MSSQL, RADIUS, ADO, DHTML, JavaScript, specific Kiosk and Wireless technologies. | |

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| **Web Portfolio** |

* <http://www.ragecode.net>
* <http://www.01isk.com>
* <http://www.truepunk.com>
* <http://www.distillate.net>

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| **Education** |

**Minneapolis Community Technical College**, Minneapolis, MN

* Courses in business